

SERVICE HOTLINE

Number: 049/2025
Date: 19 April 2025

Name and Surname: Martin Koch
Designation: Head - Trading Operations

TRADING SYSTEM OS UPGRADE GO-LIVE CONFIRMATION

This notice serves as confirmation of the go-live with reference to [Service Hotline 023/2025](#) and [Service Hotline 046/2025](#) regarding the MIT Trading and Information system Operating System (OS) upgrade. This initiative is part of our commitment to maintaining best practices and ensuring the highest standards of performance, security and reliability.

Clients are encouraged to confirm system connectivity and availability on Tuesday, 22 April 2025, which will be the next JSE business day.

We appreciate your understanding and cooperation during this period. Should you have any questions, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za

MARKETS / SERVICES:

- ☒ Equity Market
- ☒ Equity Derivatives Market
- ☐ Interest Rate Derivatives Market
- ☒ Currency Derivatives Market
- ☐ Commodity Derivatives Market
- ☐ Bond Market
- ☐ Bond ETP Market
- ☐ JSE Broker Deal Accounting (BDA)
- ☐ Real Time Clearing (RTC)
- ☒ Colocation
- ☐ International Access Point (IAP)
- ☐ EOD Information Subscribers
- ☒ Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za